

### What's New in DPIS 3.1

Advances have been made in this version of DPIS to expand the feature set and improve the usability of the application, these include:

- Improved export facility allows users to export DPIS data in different formats.
- Advanced filtering facility allows users to select candidate data based on desired criteria.
- Category score view allows users to access additional assessment data.
- Candidate scores and promotion information view (in the case of promotion exams) allows users to view data without having to create a report.
- Advanced display grid allows users to effortlessly sort, group and export data.
- Ability to manipulate data views for subject and category scores.
- Security features access control prevents unauthorized access to the application and its data.

## Minimum System Requirements

Before installing DPIS version 3.1 uninstall any prior version of the application and close all other Windows® programs. Review the system requirements listed below and ensure that the computer on which the application will be installed meets these requirements. Please note that at this time DPIS 3.1 cannot be installed on a 64-bit version of Windows®. Installation on a 64-bit computer with a 32-bit version of Windows® is permitted. The minimum requirements are:

Windows® 7 Professional	Windows® Vista Professional	Windows® XP SP 3 Professional
<ul> <li>Intel® Pentium® processor at 1 GHz</li> <li>1 GB of RAM</li> <li>4 GB of available hard disk space</li> <li>CD or DVD drive</li> <li>Display resolution 800 x 600</li> <li>Internet Explorer® 6.0 or higher</li> <li>An administrative user account</li> </ul>	<ul> <li>Intel® Pentium® processor at 1 GHz</li> <li>1 GB of RAM</li> <li>4 GB of available hard disk space</li> <li>CD or DVD drive</li> <li>Display resolution 800 x 600</li> <li>Internet Explorer® 6.0 or higher</li> <li>An administrative user account</li> </ul>	<ul> <li>Intel® Pentium® processor at 1 GHz</li> <li>1 GB of RAM</li> <li>4 GB of available hard disk space</li> <li>CD or DVD drive</li> <li>Display resolution 800 x 600</li> <li>Internet Explorer® 6.0 or higher</li> <li>An administrative user account</li> </ul>
	<b>Note:</b> Only limited support will be provided for users installing on Windows® Vista.	

## Supporting Applications

- Microsoft® .NET Framework 3.51
- Microsoft® SQL Server® 2005
- Adobe® Acrobat® Reader (for viewing and printing documentation)

These can be installed before installing DPIS 3.1. If Microsoft® .NET Framework 3.51 and Microsoft® SQL Server® 2005 are not already installed on the computer they will be installed during the DPIS 3.1 installation. Adobe® Acrobat® Reader can be installed from the application CD or downloaded from the online Help Centre (see section on installation for additional information). To install from the application CD, navigate to Start > My Computer > CD Drive > AdobeAcrobatReader.exe on your computer and follow the installation instructions. However, because of the time



required to install these applications it is strongly recommended that these be installed as early as possible, in preparation for the DPIS installation.

Please visit the online Help Centre FAQs for download links for the supporting applications.

#### Installation

Before installing DPIS Version 3.1 uninstall any prior versions of the application. Previously released datasets can be accessed by re-importing into the DPIS version 3.1.

#### **Installation Time**

The DPIS 3.1 installation can take up to thirty (30) minutes, depending on your computer's resources and configuration. Please note however, that the installation of the supporting applications listed in the previous section can add up to another forty-five (45) minutes to this installation time.

It is therefore recommended that the supporting applications be installed prior to the installation of DPIS. This can be done at any time. Installation web links are available from the online Help Centre FAQs.

## **Data Importation Time**

While it may take up to one hour to import a dataset with result data for one examination, the import time varies from examination to examination, and may be significantly shorter.

# Help and Support

The DPIS Help Centre provides support for all users of DPIS. The Help Centre maybe accessed via telephone during business hours and via email and web access 24 hours per day.

Before contacting the Help Centre by telephone ensure that you have on hand:

- 1) Your data release key for identification.
- 2) A clear description of your issue or question.

To access the online Help Centre you must first register on the website. It is advisable that you register at the website to make it easier should you have an issue at any time.

Telephone: (876) 920-5890, (876) 926-9235

Online: www.dpk.com.jm/support.php

Email: support@dpk.com.jm

Better education through better data...